



All trips organised by SoccerTours.ie are subject to the Terms and Conditions as laid out below.

Every care is taken that the description of the trips are accurate at the date of publication.

However SoccerTours.ie reserve the right to vary the route, ferry crossings or accommodation should the need arise and will do so in the interest of our customers.

All bookings are taken as evidence that these Terms and Conditions have been read and accepted.

**Please Note:** We recommend that you purchase travel insurance prior to travelling.

**Your booking with SoccerTours.ie does not include travel insurance.**

You must purchase your own travel insurance.

**We will not be held responsible if you do not have travel insurance.**

### 1. Payment

- Verbal bookings are confirmed upon receipt of a deposit in the sum of €50.00 per person travelling.
- **All deposits are non-refundable.**
- All balances are due for payment 42 days prior to the departure date.
- If we do not receive the balance your booking will be cancelled.
- Bookings received less than 42 days prior to departure date must be paid in full.
- SoccerTours.ie are not obliged to issue verbal or written reminders.

### 2. Cancellation

- If a cancellation takes place at any time up to eight weeks prior to departure, no monies will be refunded.
- If a cancellation takes place and notification provided is greater than eight weeks a refund will be issued in the form of a SoccerTours.ie voucher less a €100.00 per person fee.
- In the unlikely event that SoccerTours.ie have to cancel a trip for any reason (lack of numbers is deemed to be a valid reason) a full refund of all monies paid will be made.
- However, were available you may opt to transfer monies to an alternative fixture.

### 3. Prices

- Our prices are based on costs and exchange rates as at 1st June annually.
- SoccerTours.ie reserve the right to pass on any increases due to fluctuation in currency exchange rates, increases imposed by suppliers or any increases due to Government action i.e taxation increases etc.

### 4. If a match is transferred, postponed or cancelled

- SoccerTours.ie will notify you as soon as possible if match details are changed.
- It is agreed that all monies paid will transfer to the new date.
- No refund will be issued in these circumstances.
- In the event that the new date does not suit the individual, bookings can be transferred to an alternative fixture or a name change will be permitted on the original booking.
- If a tour has already departed and a match is cancelled the tour will proceed as a leisure break and a refund of the match ticket fee will be issued to you following your return.

### 5. Cancellation of ferries

- If ferries are cancelled prior to departure SoccerTours.ie will do everything in its power to accommodate you and/or your party on an alternative ferry route or sailing.
- SoccerTours.ie cannot be held responsible for late arrival at or missing an event.
- Refunds will not be issued unless SoccerTours.ie receive refunds from suppliers.

### 6. Transport

- A minimum of 30 fare paying passengers is required to operate a coach on any departure.
- However, a minibus will operate with a minimum of 16 fare paying passengers.

### 7. Luggage

- SoccerTours.ie will not accept responsibility for loss or damage to luggage and/or other property except upon proof of negligence on behalf of their staff or agents.

### 8. Conduct and Behaviour

- All persons travelling on the coach undertakes to accept and follow all instructions issued by the coach driver and/or courier.
- The good conduct and behaviour of all persons is an essential element of the trip and accordingly the coach driver and/or courier have full authority to remove any person(s) who fail to comply with instructions and requests.
- Smoking and consumption or carriage of alcohol on the coach is strictly prohibited at all times.

### 9. Complaints

- In the event that you have a complaint you should notify your driver immediately. If the issue is not resolved to your satisfaction please notify SoccerTours.ie in writing within 21 days of your return.